

Changes to Identity Theft Protection effective January 1, 2019

The Local Government Health Insurance Board (LGHIB) and Blue Cross Blue Shield of Alabama (BCBSAL), the claims administrator for the Local Government Health Insurance Plan (LGHIP), are committed to the protection of members' protected health information and other personally identifiable information. BCBSAL partners with Experian® to offer identity protection to LGHIB members. Experian is offering two new services – *IdentityWorks* and *MinorPLUS* (to protect the minors associated with a group's plan) – to constantly check for signs that members might be at risk for identity theft. These new products replace the *ProtectMyID* (individual) and *FamilySecure* (family) identity protection products.

IdentityWorks offers:

- Daily Credit Monitoring and Timely Alerts
- A U.S.-based Fraud Resolution Team
- \$1 Million Identity Theft Insurance
- An Experian Credit Report

MinorPLUS offers:

- Internet Surveillance
- Minor SSN Monitoring
- A U.S.-based Fraud Resolution Team
- \$1 Million Identity Theft Insurance

Please note that as of January 1, 2019, these will be the only products offered by Experian through BCBSAL. Members who currently have an Experian product through BCBSAL will receive a notice ahead of their current subscription expiration. The notice will give directions on how to access the Experian Activation Code, which will be necessary for the member to register for the new Experian product(s).

Please Note: Dependents over the age of 18 who do not have a credit history will not be able to sign up for the service.

If you have any questions concerning this free service, please contact BCBSAL at 800-327-3994.

Due to Medicare rules, BCBSAL cannot offer this service to Medicare enrollees.