

# Your pharmacy benefits with Prime Therapeutics

Effective Jan. 1, 2025, Prime Therapeutics (Prime) is the pharmacy benefit manager for the Local Government Health Insurance Plan (LGHIP).

## Using your benefits at retail pharmacies

To receive your medications at a retail pharmacy, please show your combined medical/pharmacy member ID card and prescription at the pharmacy. Prime's retail pharmacy network will include thousands of retail pharmacies — including national chains and most independent pharmacies.

## Accredo® — A specialty pharmacy

Your plan is committed to giving you a specialty pharmacy that offers the medicines and support you need to manage your complex health issues. Accredo is a safe, convenient way to get your specialty medicine. Plus, it gives you:

- Access to 98.1% of specialty medicines based on claims volume, which means you are likely to get all your specialty medicines from one specialty pharmacy
- Simple communication, including refill reminders, through phone, email, text or web, whichever you prefer
- A mobile app that allows you to track prescriptions, make payments and set reminders to take your medicines
- 500 condition-specific pharmacists and 600+ nurses, all offering one-on-one counseling
- Free standard delivery
- 24/7 support from Accredo Specialty Pharmacy at **833.715.0965**.

## It's easy to get started

Accredo will call or email to get you signed up and ready for your first order. For more information about getting started, visit **MyPrime.com**.



## Using Prime's member portal

Beginning Jan. 1, 2025, you can visit **MyPrime.com** to access helpful tools to:

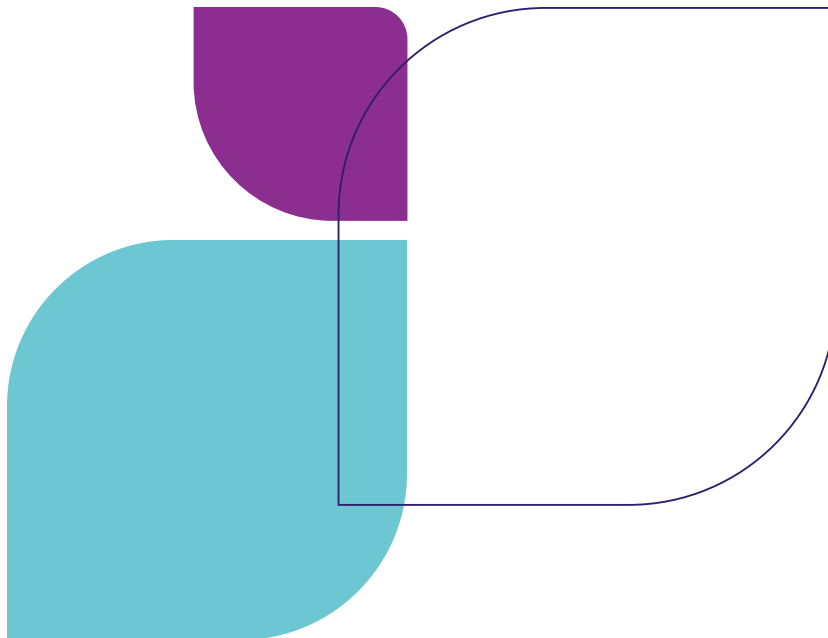
- See your benefits and view prescription history
- Download forms
- Check the list of covered medicines
- Learn more about specialty pharmacy services
- Track prior authorizations

You can also access **MyPrime.com** through *myBlueCross* single sign-on (SSO) at **AlabamaBlue.com**.

## Your pharmacy benefits

Tier	Copay/coinsurance
Tier 1: Generics	Member pays a \$15 copay or the full cost of the medication, whichever is less.
Tier 2 & 3: Preferred and nonpreferred brands	Member pays 100% of the cost of the drug at the point of sale and files for 80% reimbursement subject to the \$200 deductible.*
Tier 4: Certain high-cost specialty drugs and brand-name diabetic drugs	Members are responsible for 20% coinsurance at the point of sale. The plan covers medications at 80%. All insulin and insulin combination products have a maximum \$100 member cost share per 30-day supply filled.
Specialty medications	Filled through designated specialty pharmacies, specialty medications can be found in multiple tiers and follow the benefit structure of that tier.

\*Direct member reimbursement (DMR) claims: Members requesting claim reimbursement for preferred and nonpreferred brand drugs can submit a DMR request.



## Contact us

If you and your provider have questions about your pharmacy benefits, please call **800.321.4391 (TTY 711)**. This is the same member services number you've been using for your medical benefits through Blue Cross and Blue Shield of Alabama (BCBS of Alabama).

BCBS of Alabama supports pharmacy calls Monday–Friday, 7 a.m.–6 p.m. Central Time (CT). After-hours pharmacy benefit calls will be directed to Prime using the interactive voice response (IVR) process.

