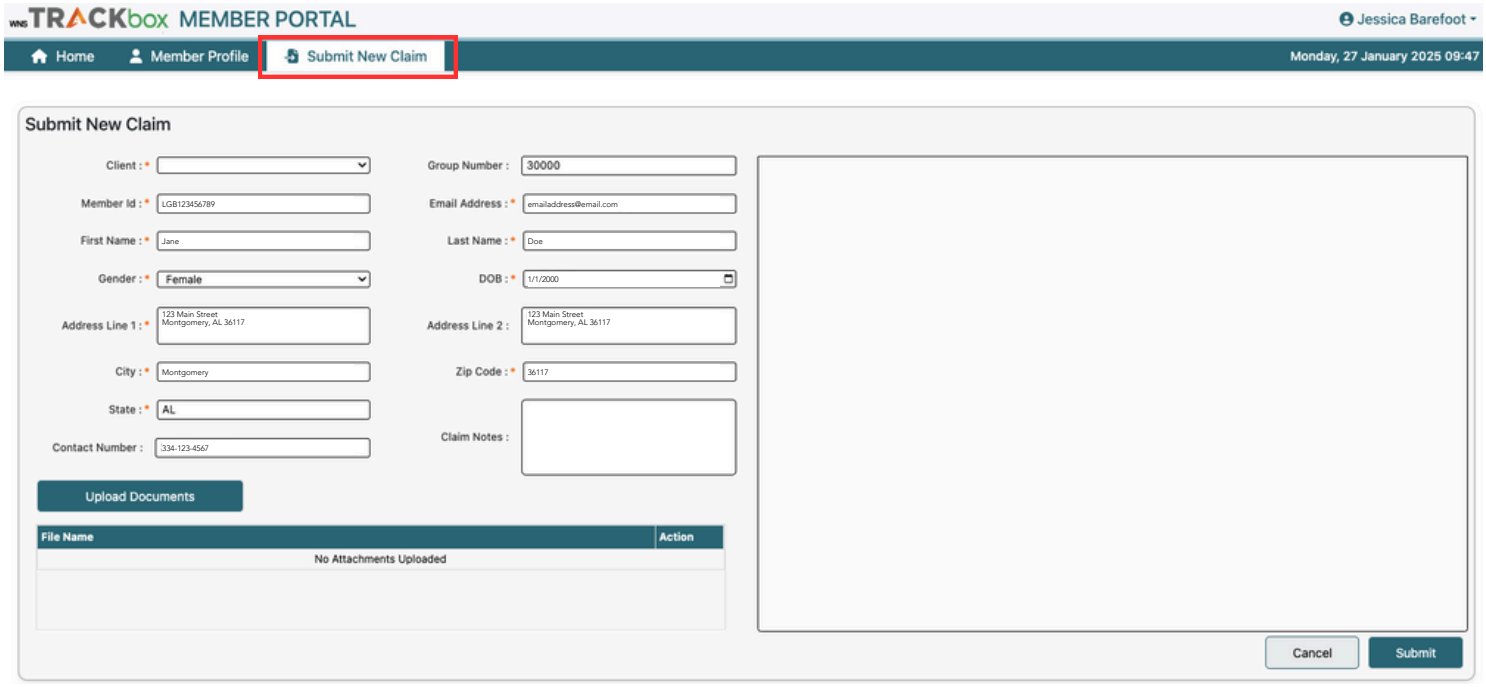
Local Gov Health & Wellness

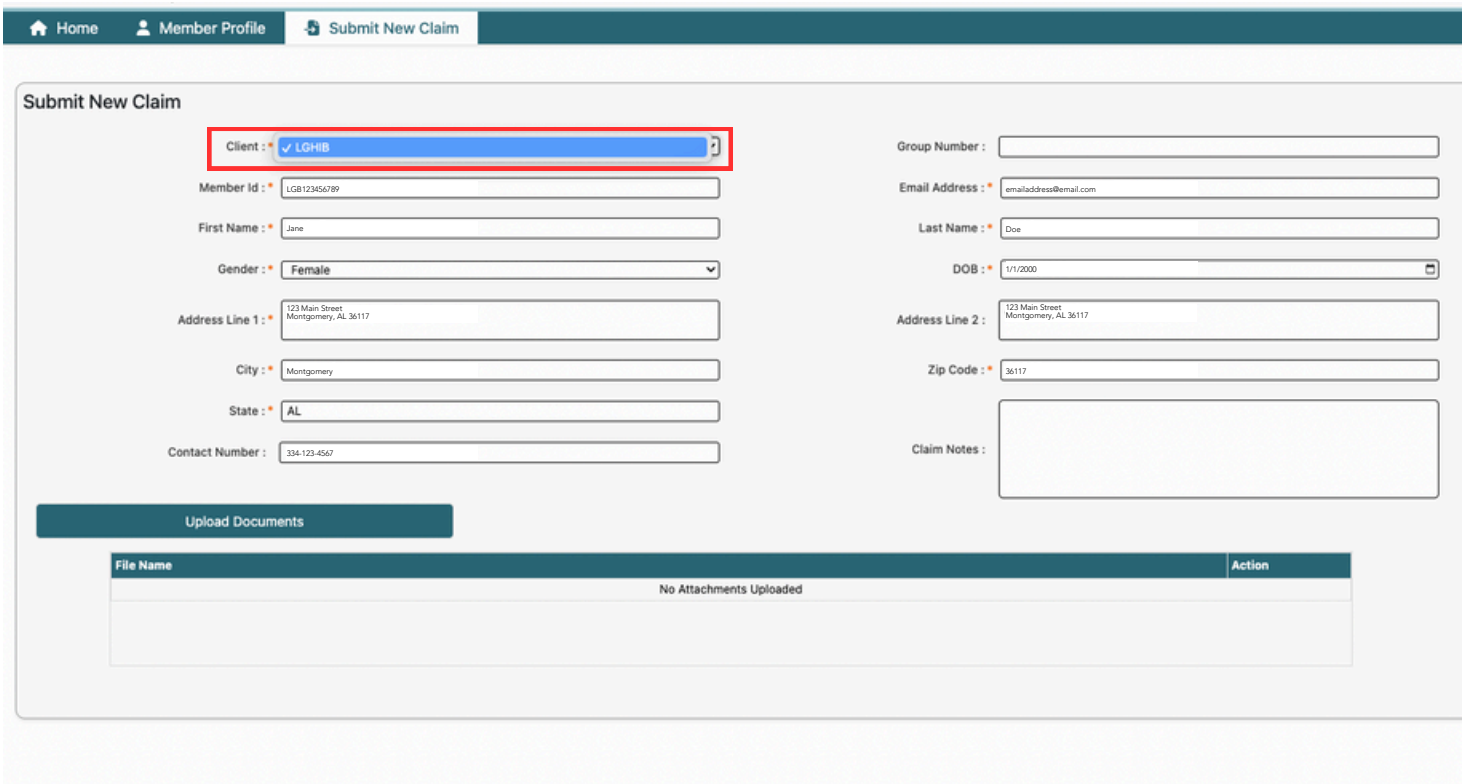
Prime Therapeutics Online DMR Submission Instructions

Upon login, you will be automatically directed to the "Submit New Claim" page.

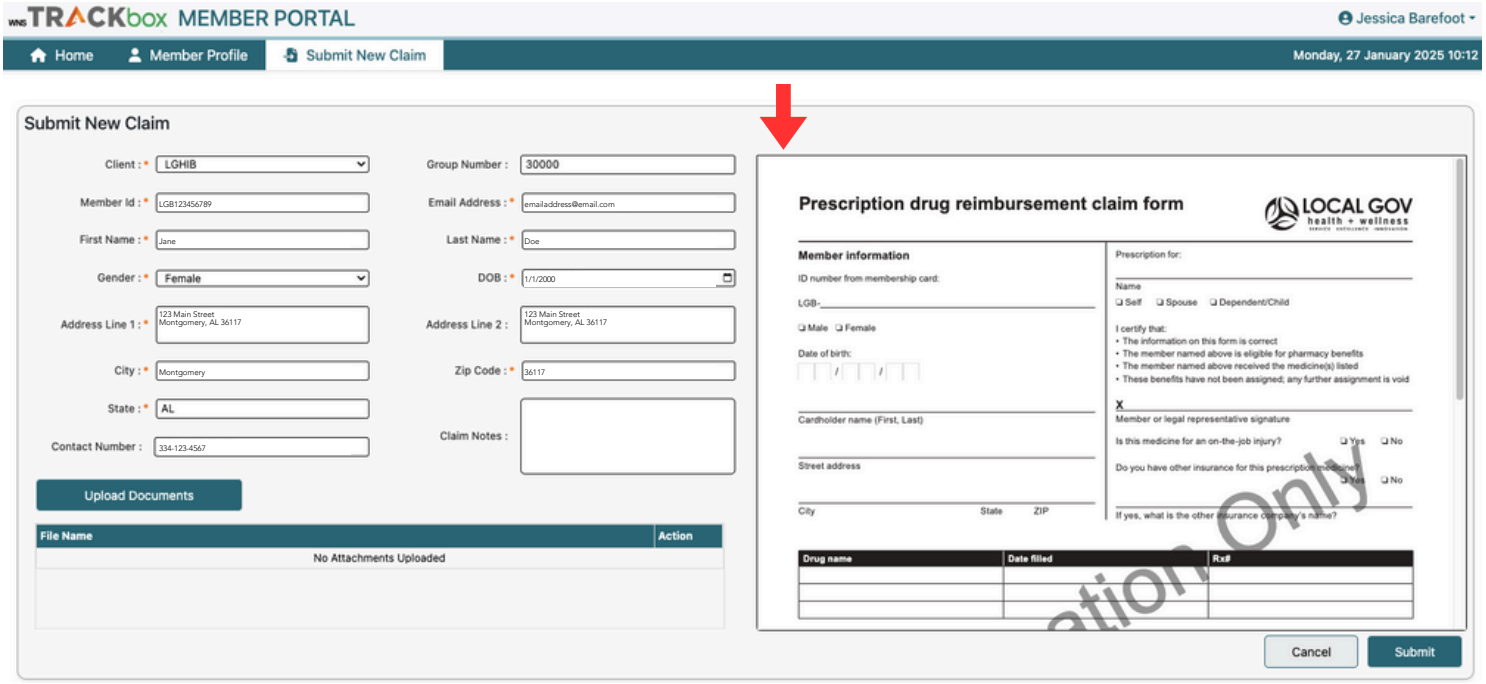
The information provided upon creating an account will be preloaded in the boxes and saved for future use.



In the "Client" dropdown menu, select "LGHIB".



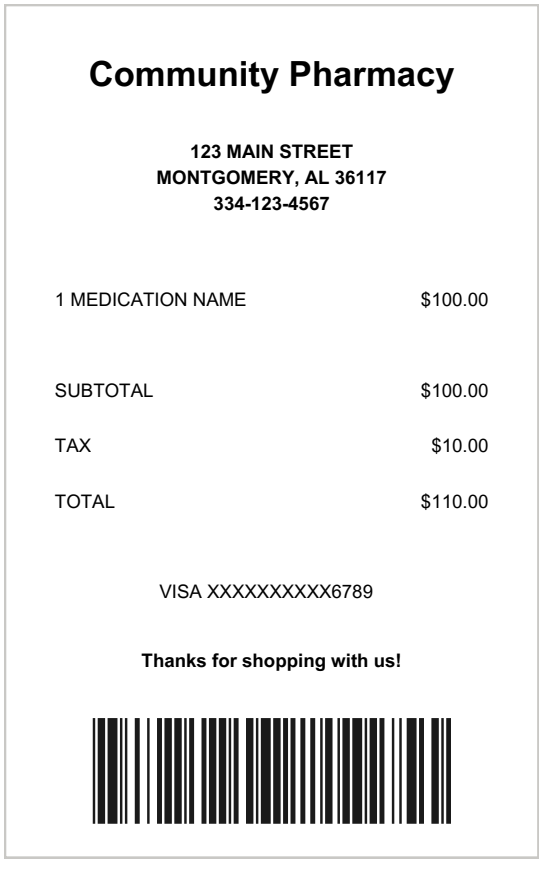
A preview of the claim form will appear on the right side of the screen.



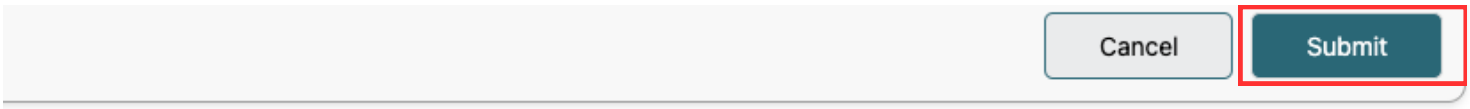
Upload your documents (pharmacy receipt and cash register receipt).

Pharmacy Receipt Example:

Cash Register Receipt Example:



Click “Submit”



Upon submission, users will receive a confirmation email.

Notification

Hello Jane Doe,

This is to confirm you that your claim has been successfully submitted on 01/23/2025 14:51.

Reference No.	3
Member ID	123456789
Name	Jane Doe

Thank You
TRACKbox Team

This is a system generated email. Please do not reply

Prime Member Portal URL: https://primememberportal.wns.com